

Dee May  
Director  
Federal Regulatory Issues

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**NYNEX**

November 15, 1996

**Ex Parte**

Mr. William F. Caton  
Acting Secretary  
Federal Communications Commission  
1919 M Street, NW Room 222  
Washington, DC 20554

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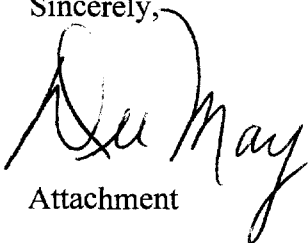
Re: CC 96-98 Implementation of the Local Competition Provisions in the  
Telecommunications Act of 1996

Mr. Caton:

Mr. Peter Karoski, Mr. Sean Sullivan, Mr. Benjamin Jefferson and I conducted a demonstration of the NYNEX electronic OSS (Operations Support System) interface developed for the wholesale market late yesterday. In attendance from the FCC were Chairman Reed Hundt, Mr. Richard Metzger, Mr. Larry Atlas, Mr. Joe Farrell and Mr. John Nakahata. You will find attached the handouts used during the demonstration.

Please feel free to contact me with any questions.

Sincerely,

  
Attachment

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**NYNEX**

**NYNEX Resale Services**

Presented to the FCC  
Washington D.C.  
November 15, 1996

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## October 8, 1996 - A Historic Day for NYNEX

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- On October 8, NYNEX Resale Services opened its door to business and residential resale in New York State
- Manhattan Resale Center is fully operational
- Begin receiving orders from several resellers
  - » Frontier Communications
  - » Citizens Telecommunications
  - » USN Communications
  - » RCN
  - » Community Telephone
  - » MFS Intellinet
  - » Working Assets



## Successes on October 8, 1996

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- NYNEX Resale systems and the Graphical User Interface (GUI)
- Trained NYNEX Representatives in place and ready to assist
- 24 hour x 7 day Resale Trouble Reporting Help Desk
- On-site support for resellers to begin activity including IS personnel

## Where are we now?

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- GUI is the main choice for interfacing
- Number of active resellers is increasing
- Number of orders and level of activity within accounts are also increasing



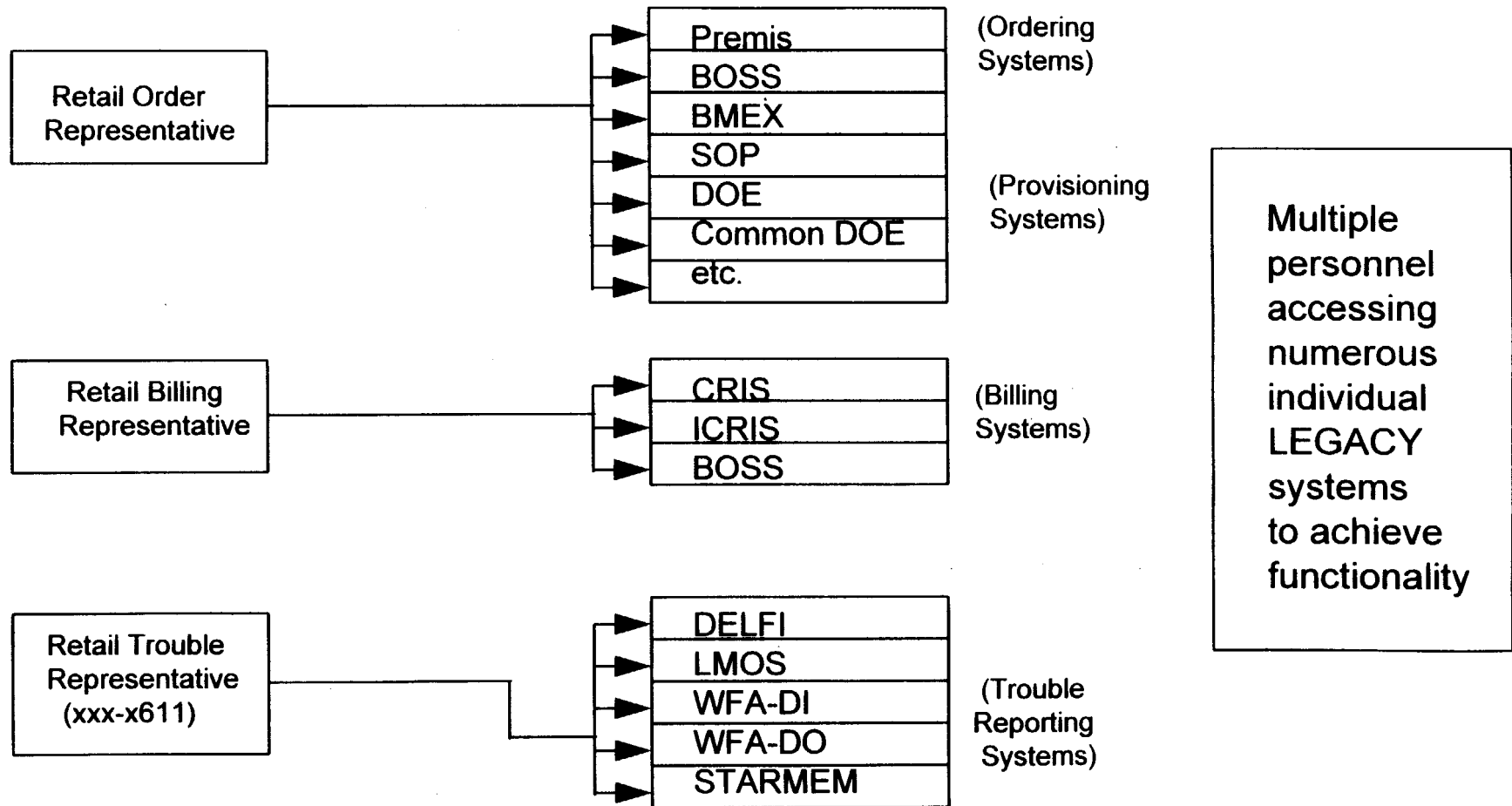
## What NYNEX is doing to make things easier...

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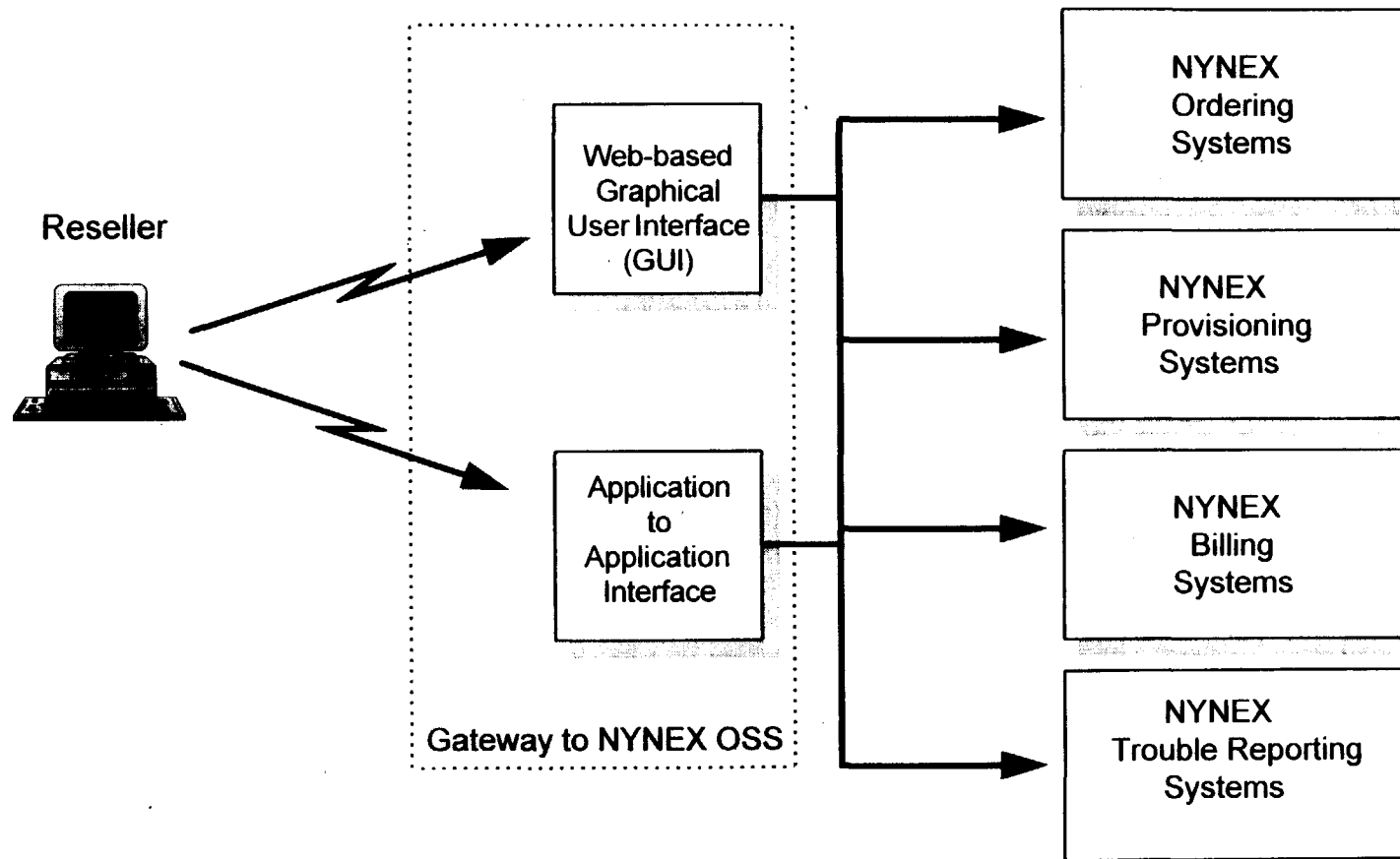
- Resale Handbook Series - a step-by-step guide
- Hands-on GUI, product and customized training is available
- Provides 24 hour x 7 day Help Team
- Provides private Internet access to resources and to Operational Systems (OSS)
- Dedicated account team and subject matter experts
- Industry mailings and updates



## NYNEX Retail Systems Overview



## NYNEX Resale Services Systems Overview







## How To Become A NYNEX Reseller In New York

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**Step 1:** Reseller contacts the NYNEX Resale Services organization


**Step 2:** Reseller obtains regulatory approvals and reseller codes

- State Certification (e.g. CPCN in NY)
- Reseller ID number (RSID) from Bellcore
- Code from NECA

**Step 3:** Reseller provides NYNEX with its information

- Preference for interfacing (e.g. dial-up)
- Preference for billing media (e.g. direct connect)

**Step 4:** Reseller company sets up its own internal processes



Estimated duration is about 60-120 days